



Harrington Hoists, Inc.  
A Kito Group Company  
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April 20, 2020

Dear Valued Customer,

Executive teams and the COVID task force of the Kito Americas' companies of **Harrington Hoists, Inc., Peerless Industrial Group, Inc., Kito Canada and Kito Do Brasil**, continue to actively monitor, and react to, the requirements and recommendations of the CDC and Local/National government agencies. We are encouraged by the recent data received which indicates social distancing and protective equipment is working to help slow the spread of the virus.

Our primary concern at this time is the health and well-being of our people, customers, and communities and we are working tirelessly to ensure we take every precaution to help flatten the curve. We are grateful for our hardworking team members who continue to work through these trying times and adjust to all of the requirements needed to help stop the spread of COVID-19.

Our business remains strong and we are committed to serving our customers to the very best of our ability despite these challenging conditions.

- Our production teams are staffed in all locations and can fulfill orders for critical life sustaining markets.
- We are building inventory both for immediate shipment and to support the needs of businesses that will begin to reopen soon.
- Our Customer Service departments are working remotely and are available to generate orders, prepare quotes and provide any information you may need.
- Alternate ways to stay connected during this time have been developed including video training and video conferencing to support our customers and end users with any information, training or technical support needed.
- We encourage our customers to reach out to our Sales staff for information on video training or for any other assistance needed at this time.

We stand ready to help our customers rebuild their businesses. We firmly believe we will all get through this even stronger than before.

Be safe and stay strong,

Carlo A. Lonardi  
President & CEO  
KITO Americas, Inc.

**KITO**  
AMERICAS Inc.