

Harrington Hoists, Inc. A Kito Group Company 401 West End Avenue Manheim, PA 17545 800-233-3010 www.harringtonhoists.com



March 25, 2020

Dear Valued Customer,

An update on the COVID-19 situation at the Kito Americas' companies of **Harrington Hoists, Inc., Peerless Industrial Group, Inc., Kito Canada and Kito Do Brasil.** We have developed a COVID-19 Emergency Task Force for the Americas' companies. It is made up of executive leadership from each subsidiary and we are meeting daily to address changes and needs.

We are reacting quickly based on the information of the day. We have made huge progress and are working extremely hard for the safety and well-being of all our employees, customers and vendors.

We are part of the critical infrastructure and have remained open as an obligation to our country, our employees, and our customers.

In this crisis we are truly obligated to do everything in our power to continue to manufacture and supply our products for critical life sustaining markets. We are proud to continue our critical jobs and to do our part to sustain our country through this COVID-19 crisis.

Now this does not come without many actionable items that we have put in place to protect our employees. We have aggressively implemented all CDC and OSHA guidelines in all facilities and are going above and beyond with our own strict policies and always erring on the side of caution and safety.

We have moved 90% of all office personnel to home offices and are operating virtually. We have put in contingency plans for a possibility of a COVID-19 level one occurrence in any of our facilities and are doing everything we can to stop this from materializing. We are building critical inventories to sustain your needs during this time. Our focus is to provide our high quality, critical products to you.

I just want you to know that we are aggressively addressing this situation daily. I would like to call on all of you to join the Kito Americas team (Harrington Hoists, Inc., Peerless Industrial Group, Inc., Kito Canada, Kito do Brasil) and encourage you to do everything in your power to help flatten the curve.

Manufacturers & private business have always stepped up for America in crisis and the COVID-19 crisis is no different. This is uncharted territory for all of us, but if we stick together, we will emerge stronger than before.

Be Strong,

Carlo A. Lonardi President & CEO KITO Americas, Inc.

