



Harrington Hoists, Inc.
A Kito Group Company
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April 6, 2020

Dear Valued Customer,

An update on the COVID-19 situation at the Kito Americas' companies of **Harrington Hoists, Inc., Peerless Industrial Group, Inc., Kito Canada and Kito Do Brasil.**

We are continuing to monitor the requirements and recommendations of the CDC and Local/National government agencies. We remain committed to the implementation and enforcement of practices that will help secure the health and well-being of our employees, vendors, customers and their families.

During difficult times like these, it is important to keep our customers informed of any changes we are making to our operations as we implement these practices to help stop the spread of the disease.

- We have modified our manufacturing hours to four 10 hour days in most of our facilities to give our plants and offices 72 hours to stop any potential spread of Covid-19. Work days are staggered in the facilities to ensure there is coverage Monday through Friday with the exception at Peerless facilities, where all manufacturing and shipping is closed Fridays until further notice.
- All office personnel at all locations remain fully staffed, 90+% working remotely, and continue to be available daily during normal business hours.
- All shipping departments, except Peerless locations, will continue to operate each day as normal.
- Staff is available after hours for any emergencies that may occur.

Despite the many difficulties we are facing, we are fully committed to continue to manufacture and supply our critical products to life sustaining markets for the America's. It is our intention to do everything possible to ensure our business, and the businesses of our customers, remain strong throughout this crisis. We will get through this together.

Be safe and stay strong,

Carlo A. Lonardi
President & CEO
KITO Americas, Inc.

KITO
AMERICAS Inc.